

Quota Version 2.1.1 – Namibia November 2013 Launch

Quota is the quotation system of Momentum. It is a desktop application for the Windows platform.

What is new and what has changed?

Myriad's Elite Lives Special Offer

We are rewarding balanced lifestyles with considerable savings from 1 November 2013 to 31 March 2014. If your client's body mass index (BMI) is between 18.5 and 30 and they have a tertiary education, they will save up to 15% on their Myriad premiums every month. This discount is guaranteed regardless of other factors and is displayed on the actual quote.

System requirements

Minimum hardware requirements:

- Pentium 4 2 GHz CPU, with 1 GB system RAM.

Recommended hardware requirements:

- Pentium Core 2 Duo 2Ghz CPU, with 2GB system RAM.

Operating system:

The following operating systems are supported:

- Windows XP (Home/Professional) with service pack 2 (or higher).
- Windows 7.

Hard drive space:

Quota II requires approximately 170MB of space on the target installation drive.

Custom text size (DPI)

Quota requires 96 pixels per inch (On Windows 7 use the default 100%)

Installation instructions

Make sure all programs are closed before installing Quota.

Setup can be downloaded from either the MDSOnline website, the Quota CD or "<ftp://ftp.momentum.co.za/quota/NAM/>".

If you download the setup from the ftp site then first save it on your pc before you run it. Do not run the installation over the network.

First-time Installation:

- Install v2.1.1 of Quota.

Upgrade Installation:

If your **current installed version of Quota is v2.0.1** (November 2012):

- **PLEASE DO NOT** uninstall this version of the application.
- Install 2.1.1 of Quota – your existing Quota data (e.g. quotations) will be available in the new version.

NOTE: You cannot import documents into v2.1.1 if they were exported from older versions of Quota. The version of Quota used to export the documents **MUST** be upgraded to v2.1.1 first and the documents exported again.

If your **current installed version of Quota is NOT v2.0.1** (November 2012):

- If you **would like to keep your Quota data** (e.g. quotations) – please contact the External Technology Service Helpdesk for assistance in upgrading to the latest release of Quota.
- Otherwise, if **it is not necessary to keep your saved Quota data** – uninstall the current version (Select “Start | Settings | Control Panel” from your desktop, double click on the “Add/Remove Programs” icon and select “Quota II” from the dialog box being displayed – click the “Remove” button) **AND** delete the actual directory in which you had Quota II installed (default: c:\Program Files\Momentum\Q). **If you do not delete the directory** your version of Quota II may not work properly. Then install v2.1.1 of Quota.

Do not use the “Repair” option for Quota II. If you experience problems, contact External Technology Service Helpdesk for assistance.

Quota Updates

Online updates

A user can check for the availability of online updates at any time, i.e. you do not have to wait for the online updater to perform its hourly update check. If, for instance, you are aware that an update has just been released you can go to *Help->Check for updates now...* on the system menu.

Performing updates from an update file

In the event of a user not having an internet connection, Quota also makes it possible to update the system from a file on other kinds of media, such as a CD, USB flash drive (memory stick) or external (USB) hard drive. You can request that someone with internet connection copy the offline update files from [“ftp://ftp.momentum.co.za/quota/NAM/”](ftp://ftp.momentum.co.za/quota/NAM/).

The contact can then for example place the update file on CD and give it to the user to update their copy of *Quota*.

In order to perform an update from an update file, go to *Help->Perform update from an update file...* on the system menu.

External Technology Service (+27 12 675 3092)

For any technical errors in the program or installation, please contact External Technology Service.